



PRO PRESSURE TERMS AND CONDITIONS

Terms & Conditions

Effective Date: 17 May 2026

These Terms & Conditions apply to all services provided by Pro Pressure, including associated trading names such as Lawn Pro, Pressure Pro, Clean Pro, and any future Pro-branded services.

By accepting a quote, booking a service, or using our website, you agree to these Terms & Conditions.

Services

Pro Pressure provides residential and commercial services including but not limited to:

- Exterior pressure washing
- House washing
- Driveway and concrete cleaning
- Window cleaning
- Lawn mowing and garden tidy-ups
- Interior and exterior cleaning services

All services are subject to availability and site assessment.

Quotes & Pricing

- Quotes are valid for 30 days unless otherwise stated.
- Pricing may change if the scope of work changes after inspection.
- Additional charges may apply for:
 - Excessive dirt or staining
 - Difficult access
 - Unsafe conditions
 - Additional labour or materials required

Payments

- Payment is due within the timeframe stated on the invoice unless otherwise agreed in writing.
- Late payments may incur administration or recovery costs.
- Pro Pressure reserves the right to suspend future services for overdue accounts.

Access to Property

Customers are responsible for ensuring safe and reasonable access to the property.

Please ensure:

- Vehicles are moved if necessary
 - Pets are secured
 - Valuables and fragile items are removed from work areas
 - Water and power access are available where required
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Weather & Delays

Services may be delayed or rescheduled due to:

- Weather conditions
- Equipment issues
- Health & safety concerns
- Circumstances beyond our control

We will make reasonable efforts to communicate any delays promptly.

Damage & Liability

While Pro Pressure takes all reasonable care, some surfaces may already be weakened due to:

- Age
- Weathering
- Existing damage
- Poor maintenance
- Loose paint or coatings

Pressure washing and cleaning services may expose pre-existing issues.

Pro Pressure is not responsible for:

- Existing structural or surface defects
- Water ingress caused by pre-existing faults
- Loose paint, oxidised surfaces, or deteriorated materials
- Damage resulting from unstable surfaces or fittings

Customers acknowledge that cleaning results may vary depending on surface condition.

Window Cleaning Disclaimer

Although reasonable care is taken during window cleaning services, Pro Pressure is not responsible for:

- Existing scratches
 - Failing seals
 - Brittle glass
 - Water staining already present
 - Damage caused by pre-existing defects
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Lawn & Garden Services

For lawn mowing and tidy-up services:

- Customers must remove hazards such as toys, wires, rocks, or debris before service.
 - Pro Pressure is not liable for damage caused by hidden objects.
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Commercial Services

Commercial clients are responsible for:

- Providing safe site access

- Informing Pro Pressure of site-specific hazards
 - Ensuring compliance with workplace safety requirements where applicable
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Cancellations

We appreciate reasonable notice for cancellations or rescheduling requests. Pro Pressure reserves the right to charge a cancellation fee where significant time or travel has already been committed.

Photographs & Marketing

Unless requested otherwise in writing, Pro Pressure may use before-and-after photographs of completed work for:

- Website portfolios
- Social media
- Advertising and promotional purposes

No personal or identifying information will be shared without permission.

Website Information Disclaimer

Information on this website is provided in good faith and for general information purposes only.

While we aim to keep information accurate and up to date, Pro Pressure makes no warranties regarding:

- Accuracy
- Completeness
- Reliability
- Suitability of website content

Use of this website and reliance on information is at your own risk.

Changes to Terms

Pro Pressure may update these Terms & Conditions at any time without prior notice. Updated versions will be published on the website.

Contact Information

Pro Pressure

Kaiapoi, New Zealand

Email: pressurepronz@gmail.com

Phone: 021 047 7013

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Any reliance placed on this information is strictly at your own risk.

Pro Pressure shall not be liable for any loss or damage arising from the use of this website or services described within it.

This website may contain links to external websites which are not controlled by Pro Pressure. We are not responsible for the content or privacy practices of external websites.

Service Agreement Wording

Service Agreement

By accepting a quotation or booking a service with Pro Pressure, the customer agrees to:

- Provide safe and reasonable access to the property
- Ensure all fragile or valuable items are removed from work areas
- Advise of any known hazards or surface issues prior to work commencing
- Accept that cleaning outcomes may vary depending on the condition and age of surfaces
- Accept these Terms & Conditions and Privacy Policy

Acceptance of a quote or booking confirmation constitutes agreement to these terms.

Damage & Liability Clause (Pressure Washing)

Pressure Washing Damage & Liability Disclaimer

Pressure washing can reveal or expose pre-existing damage including:

- Cracked surfaces
- Loose paint
- Weak pointing
- Oxidised coatings
- Water ingress issues
- Deteriorated timber or cladding

By proceeding with pressure washing services, the customer acknowledges and accepts these risks.

Pro Pressure will not be held responsible for damage resulting from:

- Pre-existing defects
- Previously weakened surfaces
- Improperly sealed areas
- Loose materials or fixtures
- Age-related deterioration

All reasonable care and professional procedures will be followed during service delivery.

Before & After Photo Consent Wording

Before & After Photo Consent

Pro Pressure may take before-and-after photographs of completed work for quality assurance, training, website portfolio, social media, and marketing purposes.

No personal information or identifying details will be published without permission.

Customers who do not wish photographs to be used must advise Pro Pressure in writing prior to work commencing.

Quote Acceptance Wording

Quote Acceptance

Acceptance of this quotation confirms that the customer:

- Agrees to the quoted works and pricing
- Accepts Pro Pressure's Terms & Conditions
- Understands that additional charges may apply for changes outside the quoted scope
- Acknowledges the cleaning and pressure washing liability disclaimers

Acceptance may be provided by:

- Email confirmation
- Text message
- Signed acceptance
- Payment of deposit or invoice
- Booking confirmation

Health & Safety Wording (Commercial Jobs)

Health & Safety – Commercial Services

Pro Pressure is committed to maintaining safe work practices in accordance with New Zealand health and safety requirements.

For commercial works:

- Customers must disclose known hazards before work begins
 - Safe site access must be provided
 - Unsafe work conditions may result in work suspension until hazards are addressed
 - Staff and contractors must follow reasonable site safety instructions and procedures
- Pro Pressure reserves the right to stop work immediately where safety risks are identified.
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